

General Meeting Agenda

May 8, 2019

Pedro's Restaurant & Cantina

Call Meeting to Order

- President Kelly Burns welcomed members to the May 2019 General Meeting at Pedro's Restaurant & Cantina and called the meeting to order at 1:02 pm. She announced that there was a sufficient number of members in attendance to constitute a quorum.
- In addition, Kelly thanked the Luncheon Committee (Gail Klis, Toni Burton, Sandy Harris, & Deanne Weston) for all of their hard work in planning this spectacular event! Please remember to RSVP to Toni Burton if you are unable to attend the monthly General Meeting.
- Patty Ball introduced today's very special guests who included:
 - Sustainers: Jan Allen, Carol Lameira, Dorothy Johnson, and Beth Concklin
 - Hospital: Jean Berube (Director of Auxiliary Relations), Malissa Magallenez (Auxiliary Relations Assistant), Danielle McTaggart (Child Life Specialist @ LCPH)
 - Happy Birthday to all of our members who celebrate their special day in May!!!!!!

Annual Campaign/Special Project – Denise Lehman

- Update from Denise Lehmann
 - Thanks to everyone who has already participated in the Annual Campaign!
 - Denise reminded us of the three areas covered by the Annual Campaign – Pet Assisted Therapy (\$25,000), Art Therapy (\$50,000 for 624 hours of therapy and supplies), and Sophie's Place (\$25,000 for 2 Mac's, software, and prizes)
 - A wonderful update about Claire, the patient who "starred" in the video about butterflies . . . after six months of treatment and thirty trips to LCPH . . . Claire is cancer FREE!
 - LCPH is not just a hospital for cancer patients; there are more than 27 specialties (many "ologies") and, in addition, doctors with special fellowships come to train at hospital.
- Presentation
 - Danielle McTaggart (Certified Child Life Specialist LCPH Stanford-Emergency Department)
 - Danielle detailed many of the activities in the ED.
 - Pet Therapy
 - Dogs work one-on-one with patients to reduce stress in the ER.
 - Several dogs have the ability to alert patients to potential seizures or events.
 - The dogs are "in tune" with the needs of the patients whether emotional or physical.
 - Danielle asked us to imagine what gives us the most stress and to think about how difficult it is to express one's self during stressful events.

- The dogs help the patients to focus on something other than the stress, pain or illness.
- Facility Dogs
 - Echo – black lab – cardiovascular area
 - Sonya – cocker spaniel – pediatrics
 - Donatella – yellow lab – preop surgical care



- Packard Paws reached almost 1,000 patient encounters in 2018!
- Packard Paws Goals
 - Expand the program with 1-2 more dogs
 - Expand PP into areas that don't currently benefit from the program
 - Increase awareness
- Jean and Malissa distributed "trading cards" of the dogs in the PP Program
- Current Participation Statistics for 2019 Annual Campaign
 - 42% of Active Members have participated
 - 40% of Sustainers have participated
 - There are two more weeks in the campaign, so please continue to send your letters and share information about the campaign.
 - Extra friend letters and brochures are available when you leave

Recording Secretary – Chrisanne Beebe & Corresponding Secretary – Tracie Frandsen

- President Kelly Burns said, "Copies of the April Minutes and April Correspondence Log are posted at The Thrift Box. If there are no additions or corrections may I have a motion to accept the April Minutes and April Correspondence as posted." (MSP)

Auxiliary Treasurer – Joanne Salazar

- Does your employer or former employer match donations? Do they support non-profit organizations where you volunteer – even if you are retired?

Lucile Packard Children's Hospital
San Jose Auxiliary
Thrift Box

- I would like to share an example of how you might increase your support of the SJ Auxiliary. Gwen Kale retired from State Farm Insurance a couple years ago.
- State Farm Companies' Good Neighbor Community Service program has always supported local schools and universities by donating grants and contributions to qualified educational institutions.
 - Specifically, the Foundation matches employee and retiree contributions to colleges and universities and has done so for many years.
 - In 2016, they expanded the program and began matching charitable contributions to non-profit 501c3 organizations as well. They will match dollar for dollar up to \$1,500 per calendar year.
 - Thanks to this program, State Farm has matched Gwen's charitable contributions to the San Jose Auxiliary for the past three years.
 - In addition, the State Farm Companies Foundation expanded its grant program in the 1990's to include both employees and retirees who give back to their communities by volunteering at schools AND non-profit organizations.
 - Through the Good Neighbor Grant Program, it awards a \$500 grant on behalf of each eligible employee, including retirees, who volunteers a minimum of 40 hours a year to an eligible non-profit organization.
 - The State Farm Companies Foundation has made this \$500 contribution each year to the San Jose Auxiliary for the past four years on behalf of Gwen because she volunteers 40+ hours annually at the Thrift Box.
 - This grant donation is in addition to the matching gift donation mentioned above.
- State Farm recognizes the importance of Education and Community Service and we thank them for their generous support the SJ Auxiliary. Thank you, Gwen, for taking the time to make this happen! Please check with your employer or former employer to see if their gift matching and/or grant programs could increase your support of the San Jose Auxiliary, with no additional cost to you.

The March Financial Report

San Jose Auxiliary Report		
Opening Balance on April 1, 2019	\$19,733.70	
Total Receipts	\$515.00	Itemized Transactions
Total Disbursements	(329.50)	Itemized Transactions
Ending Balance on April 30, 2019	\$19,919.20	

- Joanne continued, "There was no activity in the Teen Van account. The Annual Campaign is in full gear and ends May 22! I have hard copies with me today of the monthly financial reports, along with the check registers, for your review. A copy of the April Financial Report for the Auxiliary is posted outside the manager's office. Please contact me any questions."

Thrift Box Treasurer – Barbara Saka

- \$81,000 total receipts in April – greatest month ever!!
- CC Sales = 47% and Cash Sales = 53%
- YTD 2019 \$56,400 more than YTD 2018
- Thanks to Joanne Salazar for showing the posters – a la Carol Merrill – to the different areas of our meeting space. Everyone had the opportunity to hear and see the incredible data!

Newsletter – Carol Lindsay

- The deadline for the June Newsletter is May 22 at noon.

2nd Quarter Managers – Patti Barber & Pam Darin

Managers' Comments (Patti Barber)

- With several managers “termining out” we are looking for new managers to join the team.
 - Yes, it's a lot of work but it is also so much fun.
 - Getting to know the workers makes volunteering very rewarding! Also, you will be working with a great group of women.
- Pam and I have decided to split each Thursday instead of splitting the month. And, we are enjoying this very much.
 - So, if working an entire day doesn't fit into your schedule, working a half day each week might be the perfect fit!
 - This job can be a flexible as you need it to be.
 - You are welcome to shadow any manager to see what the job entails.

Managers' Comments (Pam Darin)

- The Box is bustling!
 - We are receiving more donations and selling more than ever. We are working harder and longer than ever before.
 - This includes the incredible ladies who work upstairs in all our departments.
 - These ladies, a lot of the time, come into the shop met with donations stacked high and wide.
 - They put their head down and get to business. They are amazing.
 - You can hear lively conversations and laughter while they sort, clean, tag and price.
- We seem to talk a lot about the downstairs workers but none of our success is possible without the dedicated women who work upstairs.
 - We would like all the department chairs to stand up. Thank you for all you do!

NEW BUSINESS

- Please remember to contact Nancy Zillman if you have a status change. If there's a death in the family, please contact Pat Campen.
- Safety at The Thrift Box
 - Crime has increased on Lincoln Avenue.
 - For example, Bella James was burglarized last Friday.
 - Questionable activities in our parking lot.
 - **Security Cameras** will be installed Sunday, May 12 @ 9:00 am
 - Six cameras within store and one camera at the dumpster
 - Password protected monitor in Managers' Office
 - Camera footage lasts for one month
 - Cameras can be adjusted and/or added in the future.
 - **Lighting**
 - A police officer reminded Kelly that the single biggest deterrent to crime is lighting.
 - Upgrading lights in the back and installing lights along the alley
 - All of the lights will be on dusk to dawn
 - Presence at The Box
 - Kelly strongly suggests that no one be alone at The Box and never, ever, ever ride the elevator if you are alone at The Box.
- Raffle Drawing –
 - All proceeds from the raffle (\$1424) will go to the Annual Campaign.
 - Many thanks to Missy Ryan for soliciting the bounty of donations from local businesses!

ANNOUNCEMENTS

- June Board Meeting
 - Wednesday, June 5 @ 9:30 am
 - Home of Barb Garcia
- June General Meeting
 - Wednesday, June 12 @ 11:30 am
 - Cinnabar Hills Country Club

Motion to adjourn meeting. (**MSP**) Meeting adjourned at 2:10 pm.

Respectfully submitted,

Chrisanne Beebe

Recording Secretary